



We have one of the most competitive rates in South Australia

**Support Coordination Service Rates:
Effective 1st July 2021**

Service	Enhanced Lifestyles Rate	NDIS Rates
Support Connection	\$58.50	\$65.09
Coordination of Supports	\$95.00	\$100.14
Specialist Support Coordination	\$186.58	\$190.54

Please note:

1. All rates quoted are GST exclusive.
2. A minimum charge of one hour per service is applicable unless negotiated prior to service
3. Where travel is applicable, it will be charged at the standard hourly rate in 15 minute increments. A minimum charge of 15 minutes will apply
4. Services purchased by an organisation generally attract GST; services purchased directly by a customer do not attract GST.

Cancellation Policy:

Where services are no longer required, as much notice as possible is appreciated. The schedule below outlines the charges which will be applied in the event of any cancellation. It is understood that emergencies may arise where a customer may not be able to notify Enhanced Lifestyles within the required period and an exemption from cancellation payments may be approved. This will be determined on a case-by-case basis by the organisation. Please see the organisation's cancellation policy for further clarification if required.

Notice Given	Hours Charged
More than 24 hours	Nil
Less than 24 hours	One hour
Less than 12 hours	Total number of hours for the shift