

Schedule of Rates

Effective from 1 July 2023

Establishment Fees (new customers*)

*Applies to new customers (including self-directed) where there is an agreement to provide at least 20 hours per month of personal care or participation supports on an ongoing basis.

Does not apply to Support Coordination, Specialist Support Coordination or Psychosocial Recovery Coaching.

	NDIS Price Guide Rate	EL Rate
Assistance with Self-care Activities 01_049_0104_1_1	\$654.70	\$654.70
Assistance with Social, Economic and Community Participation 01_049_0107_1_1	\$654.70	\$654.70
High Intensity Daily Personal Activities 01_049_0107_1_1	\$654.70	\$654.70

Assistance with Self-Care Activities

This category applies for services delivered in the customer's home, and not for services delivered in the community or elsewhere.

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Weekday daytime	01_011_0107_1_1_T	\$66.45	\$66.45
Weekday evening	01_015_0107_1_1_T	\$73.21	\$73.21
Weekday night	01_002_0107_1_1_T	\$74.56	\$74.56
Saturday	01_013_0107_1_1_T	\$93.50	\$93.50
Sunday	01_014_0107_1_1_T	\$120.56	\$120.56
Public holiday	01_012_0107_1_1_T	\$147.62	\$147.62
Night-time sleepover	01_010_0107_1_1	\$276.27	\$276.27

Assistance with Self-Care Activities – High Intensity

The rates below apply for more complex / health-related supports in the home (e.g. complex bowel care, PEG feeding, catheter care, etc).

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Weekday daytime	01_400_0104_1_1_T	\$71.83	\$71.83
Weekday evening	01_401_0104_1_1_T	\$79.14	\$79.14
Weekday night	01_405_0104_1_1_T	\$80.60	\$80.60
Saturday	01_402_0104_1_1_T	\$101.07	\$101.07
Sunday	01_403_0104_1_1_T	\$130.32	\$130.32
Public holiday	01_404_0104_1_1_T	\$159.57	\$159.57
Night-time sleepover	01_010_0107_1_1	\$276.27	\$276.27

Assistance with Social, Economic and Community Participation

This category applies for supports outside the customer's home.

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Weekday daytime	04_104_0125_6_1_T	\$66.45	\$66.45
Weekday evening	04_103_0125_6_1_T	\$73.21	\$73.21
Saturday	04_105_0125_6_1_T	\$93.50	\$93.50
Sunday	04_106_0125_6_1_T	\$120.56	\$120.56
Public holiday	04_102_0125_6_1_T	\$147.62	\$147.62
Activity Based Transport costs	04_590_0125_6_1	\$1.00	\$1.00

Supported Independent Living (SIL) – Standard

We work with individual SIL customers to develop a plan and roster of care based on the NDIS Plan and supports required. Services are charged on a weekly basis based on the agreed roster of care based on rates set out in the NDIS Price Guide.

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Weekday daytime	01_801_0115_1_1	\$65.47	\$65.47
Weekday evening	01_802_0115_1_1	\$72.13	\$72.13
Weekday night	01_803_0115_1_1	\$73.46	\$73.46
Saturday	01_804_0115_1_1	\$92.12	\$92.12
Sunday	01_805_0115_1_1	\$118.78	\$118.78
Public holiday	01_806_0115_1_1	\$145.44	\$145.44

Supported Independent Living (SIL) – High Intensity

We work with individual SIL customers to develop a plan and roster of care based on the NDIS Plan and supports required. Services are charged on a weekly basis based on the agreed roster of care based on rates set out in the NDIS Price Guide.

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Weekday daytime	01_811_0115_1_1	\$70.85	\$70.85
Weekday evening	01_812_0115_1_1	\$78.06	\$78.06
Weekday night	01_813_0115_1_1	\$79.50	\$79.50
Saturday	01_814_0115_1_1	\$99.69	\$99.69
Sunday	01_815_0115_1_1	\$128.54	\$128.54
Public holiday	01_816_0115_1_1	\$157.39	\$157.39
Night-time sleepover	01_832_0115_1_1	\$276.27	\$276.27

Short term accommodation (STA) – Day Rates

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
STA And Assistance (Inc. Respite) - 1:1 - Weekday	01_058_0115_1_1	\$2033.53	\$2033.53
STA And Assistance (Inc. Respite) - 1:1 - Saturday	01_059_0115_1_1	\$2598.81	\$2598.81
STA And Assistance (Inc. Respite) - 1:1 - Sunday	01_060_0115_1_1	\$3291.21	\$3291.21
STA And Assistance (Inc. Respite) - 1:1 - Public Holiday	01_061_0115_1_1	\$3983.61	\$3983.61
STA And Assistance (Inc. Respite) - 1:2 - Weekday	01_054_0115_1_1	\$1119.89	\$1119.89
STA And Assistance (Inc. Respite) - 1:2 - Saturday	01_055_0115_1_1	\$1402.53	\$1402.53
STA And Assistance (Inc. Respite) - 1:2 - Sunday	01_056_0115_1_1	\$1748.73	\$1748.73
STA And Assistance (Inc. Respite) - 1:2 - Public Holiday	01_057_0115_1_1	\$2094.93	\$2094.93
STA And Assistance (Inc. Respite) - 1:3 - Weekday	01_062_0115_1_1	\$815.34	\$815.34
STA And Assistance (Inc. Respite) - 1:3 - Saturday	01_063_0115_1_1	\$1003.77	\$1003.77
STA And Assistance (Inc. Respite) - 1:3 - Sunday	01_064_0115_1_1	\$1234.57	\$1234.57
STA And Assistance (Inc. Respite) - 1:3 - Public Holiday	01_065_0115_1_1	\$1465.37	\$1465.37
STA And Assistance (Inc. Respite) - 1:4 - Weekday	01_045_0115_1_1	\$663.07	\$663.07
STA And Assistance (Inc. Respite) - 1:4 - Saturday	01_051_0115_1_1	\$804.39	\$804.39
STA And Assistance (Inc. Respite) - 1:4 - Sunday	01_052_0115_1_1	\$977.49	\$977.49
STA And Assistance (Inc. Respite) - 1:4 - Public Holiday	01_053_0115_1_1	\$1150.59	\$1150.59

Short term accommodation (STA) – Hour Rates

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Assistance With Self-Care Activities in a STA - Weekday Daytime	01_200_0115_1_1	\$65.47	\$65.47
Assistance With Self-Care Activities in a STA - Weekday Evening	01_201_0115_1_1	\$72.13	\$72.13
Assistance With Self-Care Activities in a STA - Saturday	01_202_0115_1_1	\$92.12	\$92.12
Assistance With Self-Care Activities in a STA - Sunday	01_203_0115_1_1	\$118.78	\$118.78
Assistance With Self-Care Activities in a STA - Public Holiday	01_204_0115_1_1	\$145.44	\$145.44
Assistance With Self-Care Activities in a STA - Weekday Night	01_205_0115_1_1	\$73.46	\$73.46

Short term accommodation (STA) – Day Rates, High Intensity

Service	NDIS Line Item	NDIS Price Guide Rate (with TTP)	EL Rate (with TTP)
Assistance With Self-Care Activities - High Intensity - Weekday Daytime	01_400_0104_1_1_T	\$71.83	\$71.83
Assistance With Self-Care Activities - High Intensity - Weekday Evening	01_401_0104_1_1_T	\$79.14	\$79.14
Assistance With Self-Care Activities - High Intensity - Saturday	01_402_0104_1_1_T	\$101.07	\$101.07
Assistance With Self-Care Activities - High Intensity - Sunday	01_403_0104_1_1_T	\$130.32	\$130.32
Assistance With Self-Care Activities - High Intensity - Public Holiday	01_404_0104_1_1_T	\$159.57	\$159.57
Assistance With Self-Care Activities - High Intensity - Weekday Night	01_405_0104_1_1_T	\$80.60	\$80.60

Support Coordination

Service	NDIS Line Item	NDIS Price Guide Rate	EL Rate
Level 1: Support Connection	07_001_0106_8_3	\$74.63	\$74.63
Level 2: Coordination of Supports	07_002_0106_8_3	\$100.14	\$100.14
Level 3: Specialist Support Coordination	07_004_0132_8_3	\$190.54	\$190.54
Psychosocial Recovery Coaching (weekday daytime)	07_101_0106_6_3	\$93.34	\$93.34

Transport

Provider travel – Non-labour costs and Activity Based Transport

Service	NDIS Line Item	NDIS Price Guide Rate	EL Rate
Non-modified vehicle	01_799_0107_1_1 (Assistance with Self-Care Activities)	\$1.00	\$1.00
	04_799_0125_6_1 (Assistance to Access Community, Social and Recreational Activities)	\$1.00	\$1.00
	01_799_0115_1_1 (Supported Independent Living)	\$1.00	\$1.00
	07_799_0106_6_3 or 01_799_0106_1_1 (Support Coordination: 07_799 used when the budget is <i>not</i> stated and 01_799 is used when the budget is stated)	\$1.00	\$1.00
	07_799_0106_6_3 (Psychosocial Recovery Coaching)	\$1.00	\$1.00
Vehicle modified for accessibility (EL accessible van)	01_799_0107_1_1 (Assistance with Self-Care Activities)	\$2.76	\$2.76
	04_799_0125_6_1 (Assistance to Access Community, Social and Recreational Activities)	\$2.76	\$2.76
	01_799_0115_1_1 (Supported Independent Living)	\$2.76	\$2.76

Fee For Service

We apply the same rates to fee for service customers as for Assistance with Self Care Activities.

Lifetime Support Authority

Enhanced Lifestyles (EL) provide support under the Lifetime Support Authority at rates set out by the LSA.

Disability Support for Older Australians (DSOA) Program

EL provide support under the DSOA at rates set out by the Department of Health.

Notes

1. Rates quoted are GST exclusive. GST does not apply to NDIS rates but may apply to other rates. Services purchased by another organisation will generally attract GST.
2. Prices will be reviewed 1 July 2024, or earlier if changes are made to the NDIS Price Guide.
3. Rates are based on services delivered in Adelaide Metro, Riverland or Limestone Coast. Services delivered outside these areas may be charged at different rates – subject to the maximum set by the NDIS Price Guide.
4. Sleepover rate is for a maximum of 9 hours and is inclusive of one active hour and one wake up. Each additional hour worked or wake up will be charged at the applicable hourly rate.
5. Minimum charge of 15 minutes for Support Coordination / Specialist Support Coordination / Psychosocial Recovery Coaching and one (1) hour for all other services.
6. Where travel is applicable, it will be charged at the standard hourly rate in 15 minute increments, subject to a minimum 15 minutes.
7. For more information about travel and pricing, please contact us directly.
8. Providers of attendant care and community participation supports – such as EL – who meet the eligibility criteria have access to a higher price limit through a Temporary Transformation Payment (TTP). This conditional loading assists providers to continue transforming their businesses in the move towards a more competitive marketplace. In order for Enhanced Lifestyles to be eligible for the TTP pricing, our support pricing is included and published in this document.

Cancellation policy

Where services are no longer required, as much notice as possible is appreciated. The schedule below outlines the charges which may be applied in the event of any cancellation.

It is understood that emergencies may arise where a customer may not be able to notify Enhanced Lifestyles within the required period and an exemption from cancellation payments may be approved. This will be determined on a case-by-case basis by the organisation. Please see the organisation's cancellation policy for further clarification if required.

Notice given	Hours charged
More than 7 days	Nil
Less than 7 days	Total number of hours of the shift – <i>if</i> EL is required to pay the employee for that work and is unable to find alternate work for them